**Volunteer Depop Assistant**

Vision Foundation has recently launched a Depop account where visitors to the app will be able to find a fantastic selection of our donated women’s and mens fashion and accessories. We are currently looking for volunteers with an interest in sustainable fashion to help grow our online shop and raise vital funds for London’s visually impaired community.

**About your role**

Based in our retail office at West Norwood, you will have the opportunity to**:**

* Discover and quality check premium donations.
* Style, photograph and write creative and captivating descriptions of items and decide on pricing.
* Package and dispatch items for delivery, ensuring packages are well-presented.
* Create social media content to promote our Depop shop.
* Respond to customer messages and questions.

An interest or experience using Depop is preferable but full training will be given so that you can provide excellent service to our loyal customers ensuring they have a great experience online.

### Where and when

You will be based at our West Norwood eBay hub. Supporting us for as little as three hours a week would have a huge impact on our work, but if you can spare more time that would help us even more. Let us know what hours and days suit you!

### Skills needed

You don’t need special skills or experience to volunteer, just a positive attitude and a friendly approach to chatting with other people. We welcome anyone who is interested in sustainable fashion, vintage finds and charity retail; passionate about volunteering and who is keen to develop their skills.

### Skills you’ll gain

* Top-quality customer service experience.
* Profit-focused pricing, researching, and analytical skills.
* Stock management.
* Teamwork development.
* Communication skills.
* Many opportunities to enhance your CV.
* Experience of volunteering in a disability charity.

### Support you’ll get

* Volunteer induction into Vision Foundation.
* Relevant training to do your role efficiently and safely.
* One to one support and regular catch ups with your manager.
* Agreed out of pocket expenses (if you have any).
* Reasonable adjustments to make the role accessible to you.
* A work-related reference for you.

### Safeguarding

Safeguarding is everyone’s responsibility. Vision Foundation is committed to safeguarding and promoting the welfare and wellbeing of children and adults at risk, whether receiving services or being staff or volunteers. It expects all trustees, staff and volunteers to share this commitment.

You can read more about our charity and the work we do here:

<https://www.visionfoundation.org.uk/about-us/>

[**Email our Volunteer Manager, Beth to find out more**](mailto:BEvans@visionfoundation.org.uk?subject=Volunteering%20Enquiry:%20E-commerce%20Assistant)**.**